

774-2023 ADDENDUM 4

WATER AND WASTE DEPARTMENT CYBERSECURITY REVIEW

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: Nov 24, 2023 BY: Nand Kishore TELEPHONE NO. 204 986-2089

THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

QUESTIONS AND ANSWERS

Q1: We have recently used the ISO/IEC 27002:2022 framework for cybersecurity assessments for IT and OT environments and found it to be an effective standard. Would ISO/IEC 27002:2022 be an acceptable industry standard for the cybersecurity review of City of Winnipeg environments?

A1: Proponents can propose a framework that aligns with industry standards and best practices. While ISO/IEC 27002:2022 has proven effective in IT and OT environments, the appropriateness for the City of Winnipeg should be assessed based on factors such as scope, regulatory compliance, customization, integration with other standards, and stakeholder buy-in. The final decision may involve collaboration between the selected vendor, cybersecurity experts, and relevant stakeholders.

Q2: Could you please provide details on the corporate IT environment of the city that will be in scope for the assessment? Some examples of the information we are looking for is listed below but it is not exhaustive

- a. Number of policies, processes and procedures to review
- b. Number of departments
- c. Number of IT and cybersecurity employees and contractors
- d. Number of third-party service providers and list if possible
- e. Inventory of hardware and software in scope, including cloud presence
- f. Other pertinent information

A2: The Water and Waste department acknowledges the importance of defining the parameters for the upcoming cybersecurity assessment, and these details will be collaboratively determined during the discovery phase of the project. The primary focus of the assessment is on the Water and Waste Department's (WWD) IT and OT infrastructure, encompassing people, processes, and technology.

It's noteworthy that while the assessment's immediate focus is on WWD IT and OT, close collaboration with Corporate IT is imperative. Although the assessment is specific to the Water and Waste Department, Corporate IT holds a pivotal role in providing essential guidelines, processes, and best practices. This collaboration ensures that the cybersecurity assessment aligns with broader organizational standards and maintains consistency with corporate guidelines for security.